

*Welcome to  
The Oberoi Beach Resort, Al Zorah*

It gives me an immense sense of pride that you have chosen to stay with us.

The Oberoi Beach Resort, Al Zorah occupies a prime location nestled in protected mangroves, beaches and lagoons, to offer a unique experience of modern comfort in harmony with nature. The design is transparent and uncomplicated, every piece you will come across has been selected after careful thought, and with light-filled space in mind.

With The Oberoi's legendary hospitality and a sense of masterfully crafted luxury, my team and I will strive to provide you with service that is impeccable and attentive, yet discreet.

If you require any assistance during your stay, we will be delighted to be of service.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'A. Cardillo', written in a cursive style.

Antonino Cardillo  
General Manager

# *United Arab Emirates*

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## *History*

Formally established on 2<sup>nd</sup> December 1971, the United Arab Emirates, better known as the UAE, is a constitutional federation of the seven emirates, namely Abu Dhabi, Dubai, Sharjah, Ajman, Umm Al Quwain, Ras Al Khaimah and Fujairah.

Occupying 83,600 square kilometers along the eastern tip of the Arabian Peninsula, the country comprises a contrast of landscapes. Although four-fifths of the terrain is desert, it also has thriving oases, precipitous rocky mountains and fertile plains.

The country's history is stamped with evidence suggesting that the UAE played an important role in the migration of early Man out of Africa into Asia. It has also been a vital trading hub due to its geographical positioning. By the first century AD, caravan traffic between Syria and cities in southern Iraq, together with seaborne travelers to the crucial port of Oman (considered by some to be present-day Umm Al Quwain) and India presented an alternative passage to the Red Sea route used by the Romans.

For millennia, pearls had been exploited by the land's fishing communities and by the early 1790s the town of Abu Dhabi had become a chief pearling centre. It was then that the political leader of the BaniYas tribe, a group made up of the first and most significant settlers in these lands, moved there and put down the roots of the Al Nahyan family, today's supreme ruling line. Similarly, the beginning of the 19th century saw members of the Al Bu Falasah, a branch of the BaniYas, settled by the creek in Dubai. They then established Maktoum rule in the Emirates.

Today, the country's capital city is ruled by His Highness Sheikh Mohammed Bin Zayed Al Nahyan, President of the UAE, Supreme Commander of the UAE Armed Forces and Ruler of Abu Dhabi.

## *Al Zorah*

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Nestled within one million square meters of protected forest, Al Zorah is a unique luxury destination with white sand beaches, azure lagoons and lush green mangroves. It boasts of exceptional biodiversity and is home to almost sixty species of birds and a fish nursery. The Oberoi Beach Resort, Al Zorah occupies a prime location within the Al Zorah eco destination. A sophisticated resort set within mangrove forests and caressed by a gentle sea breeze, The Oberoi Beach Resort is in harmony with nature. At the same time, it is just thirty minutes from Dubai International Airport.

### *Al Zorah 18 Hole Championship Golf Course*

Framed by verdant mangroves and punctuated by two large lakes inhabited by an array of wildlife, this perfectly manicured 7,00,000 square meter, 18 hole, 72 par golf course has been designed by Niklaus Design to offer exceptional playability, variety and challenges. An eco-friendly path connects the golf course to other locations within the Al Zorah resort complex.

### *Mangrove Forests*

The mangrove forests at Al Zorah are home to approximately sixty species of birds. The mangroves also function as an area of dedicated environmental conservation - the only one of its kind in the Emirates. Guests can travel on canoes through tranquil waterways animated with lively birdsong and discover the secrets of these magnificent forests.

### *The Oberoi Beach Resort, Al Zorah*

The Oberoi Beach Resort provides distinctive and luxurious facilities in surroundings of natural beauty. This is enhanced by the creation of an exclusive environment of comfort, warmth and relaxation. The resort offers absolute luxury, impeccable service and modern conveniences, as well as indoor and outdoor recreational activities to refresh the mind and re-energize the body.

We are committed to providing attentive, discreet and impeccable service by focusing on every detail of the guest experience, ensuring all guests leave as ambassadors of The Oberoi hospitality.

The Oberoi Group's greatest asset is its people and its objective of creating properties of enduring value, matched with the ethic of excellence, attention to detail and personalized service, is the essence of The Oberoi Beach Resort, Al Zorah.

## *United Arab Emirates*

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### PLACES OF INTEREST

#### *Ajman Museum*

Located on the east side of the central square in the Al Bustan area, this fort, originally constructed around 1775, was rebuilt between 1820 to 1830 following its destruction by British battleships. It served as the Ruler's residence until 1970. For a decade after that, the fort housed the Ajman police station, before being converted into the present-day museum. Entry fee: AED 5 per person

Timings: Saturday - Thursday (08:00 - 20:00)

Friday (14:30 - 20:00) and displays are annotated in both Arabic and English.

#### *Ajman Corniche*

Ajman's beautiful coastline is best enjoyed with a stroll along the Corniche, where families come to promenade and picnic on the beach. Lined with cafés and restaurants, the Corniche is a four-kilometre-long esplanade overlooking the Arabian Gulf. Much of the emirate's social activities and events are centered on this area. Situated along the northwestern shore of the emirate, the Corniche road (or Sheikh Humaid bin Rashid Al Nuaimi Street) stretches from the roundabout just after Coral Beach Resort Sharjah to a stretch of 3 luxury five-star hotels

#### *Fishing Trip*

Enjoy a morning boat trip in the open water of the Arabian Sea, catch a fish while you are enjoying the cruise. The activity is seasonal.

Duration: 4-5 hours

Location: Ajman

#### *Kayaking Through the Mangroves in Al Zorah*

The route will be a two-hour long journey into the Mangrove National Park, where an assigned guide will further enrich the experience by introducing the surrounding mangroves over pit stops or while paddling. The adventure ends in the launch point of the Al Zorah Marina where guests will be able to use amenities such as fresh water to rinse off, a towel, and the changing area if needed. This is managed and operated as one of the most requested experience of Quest Water Sports & Adventures.

## *United Arab Emirates*

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### *Sharjah Museum of Islamic Civilization*

The Sharjah Museum of Islamic Civilization is a museum in Sharjah, United Arab Emirates (UAE). The museum, opened in 2008, covers Islamic culture, with more than 5,000 artifacts from the Islamic world. Objects include calligraphy, carvings, ceramics, coins, glass, manuscripts, metalwork, and scientific instruments. It was formerly known as the Islamic Museum and opened in 1996 before being moved and re-housed in the current building.

### *Dubai City Tour*

Guests can enjoy a tour of Dubai in the comfort of their own chauffeur driven limousine. Explore the sights of Dubai Marina, Jumeirah Beach and Atlantis, The Palm - a magnificent resort with a 42 acre water park for adults and children. The Dubai City Tour concludes with a visit to Souk Al Bahar and some shopping at Dubai Mall.

### *Dubai Frame*

The Dubai Frame is an architectural landmark in Zabeel Park, Dubai. It has been described by The Guardian newspaper as "the biggest picture frame on the planet", however is also controversial as the "biggest stolen building of all time". The project was conceived by Fernando Donis, and selected as the winner of a design competition by the Government of Dubai. At the top of the Dubai Frame, is a spacious viewing gallery, from which you can see the gleaming skyscrapers of Downtown to the south, and the low-rises of Deira and Dubai Creek to the north. There are touchscreen displays that show you exactly what you're looking at, pointing out some of the city's most important landmarks.

### *Observation Deck at Burj Khalifa*

The world tallest building, Burj Khalifa, a global image pushing frontiers in design, construction, and architecture. It is referred to as both a "Living wonder" and the "vertical city". It is the world's tallest tower, consisting several additional features. It rises gracefully from the desert, glorification of city with engineering, art, and meticulous craftsmanship. The Burj Khalifa has not one but three stunning observatories - At The Top located on the 124<sup>th</sup> and 125<sup>th</sup> floors, the premium At The Top Sky on the 148<sup>th</sup> level that is a staggering 555 meters above the ground and the world's highest lounge, The Lounge at 152<sup>nd</sup>, 153<sup>rd</sup> and 154<sup>th</sup> level. It's open from early morning till midnight and the best time to visit is from 16:30 to 18:30.

## *United Arab Emirates*

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### *Desert Safari*

Explore the sands of Dubai in the comfort of a four-wheel drive. Located a comfortable thirty minutes' drive from our hotel, Dubai Desert is a fantastic place for guests to experience exciting sand dune driving, camel rides and falcon viewing, before enjoying a traditional Arabic menu and folk dancing in the comfort of a Bedouin style tent.

Note: Experienced in a shared four-wheel drive for up to six people. To reserve the whole vehicle for a private tour, please contact us. The traditional Arabic menu is prepared by a third party.

### *Global Village*

Global Village is the festival park which brings cultures together as visitors discover different countries around the world in just a few hours. Meander from London's Big Ben to the leaning tower of Pisa in Italy, take selfies against the romantic backdrop of the Taj Mahal or travel back in time to Ancient Egypt. There's so much to enjoy with more than 75 countries displaying traditional handicrafts and snacks across 30+ pavilions.

Operating from Saturdays to Wednesdays from 16:00 till midnight.

On Thursdays, Fridays and Public Holidays: from 16:00 till 01:00.

Monday is designated for families with kids and ladies only. Closed in summer season.

### *Dubai Miracle Garden*

The Dubai Miracle Garden is the biggest and the largest flower garden in the world. It is located at the heart of Dubai desert in UAE. The Dubai Miracle Garden is huge and it is spread across 72,000 square meters. According to the authorities of the Dubai Miracle Garden, there are around 120 varieties of flowers at Dubai Miracle Garden. Nearly 50 million flowers are displayed at the Dubai Miracle Garden each year.

The park is open on weekdays from 09:00 to 21:00 whereas during the weekends its opening timings are from 09:00 to 23:00. Closed in summer season.

### *Dubai Dhow Cruise*

Cruising down Dubai creek is a novel experience, dine on a Dhow Cruise with the the fascinating lights of Dubai creek, with music and belly dancing and sip your favorite drink and relish a barbeque buffet dinner.

## *United Arab Emirates*

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### *Aquaventure Waterpark*

Located at Atlantis the Palm, the Aquaventure waterpark is one of the best waterparks in UAE and has more than 25 rides, offering something for everyone in the family to enjoy. Open from 10:00 till sunset.

### *Sheikh Zayed Grand Mosque, Abu Dhabi*

This architectural work of art is one of the world's largest mosques, with a capacity of an astonishing 40,000 worshippers. It features 82 domes, over a 1,000 columns, 24 carat gold gilded chandeliers and the world's largest hand knotted carpet.

### *The Louvre Abu Dhabi*

The museum represents the dynamic nature of the contemporary Arab world, while celebrating the region's vibrant multicultural heritage. The galleries tell the story of humanity in twelve inspiring chapters.

Louvre Abu Dhabi is open from 10:00 to 20:00 from Saturdays to Wednesdays, and from 10:00 to 22:00 on Thursdays and Fridays. The museum is closed on Mondays.

### *Ferrari World*

Ferrari World Abu Dhabi was created as a tribute to Ferrari's passion, heritage, excellence, innovation and performance. This park has a host of thrilling Ferrari-themed rides and attractions from state-of-the-art simulators and record breaking rides to immersive and interactive family-friendly attractions, this is a day out for everyone.

Operating every day from 11:00 till 20:00.

## *Guest Services and Facilities*

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One of the distinctive features of The Oberoi Beach Resort, Al Zorah is that we anticipate the needs of our guests. Should you require anything, kindly refer to the section below (arranged alphabetically) and contact the concerned department. You will be attended to at the earliest.

### *ADAPTOR*

Electricity in UAE ranges between 220 to 240 volts. Should you need an adaptor, please contact Housekeeping. Additionally, a dual voltage razor socket is located in the bathroom.

### *AIR CONDITIONING*

All rooms, suites and villas are fully air-conditioned. There are individual control switches in all living areas enabling you to regulate your room temperature. Please be advised that the air conditioning switches off when the balcony / terrace doors are opened.

### *AIRLINE INFORMATION*

For assistance with airline reservations, reconfirming tickets, making changes in itineraries, or arranging limousine and taxi transfers, please contact the Concierge. It is advisable to confirm your flight departure time prior to leaving the resort.

### *AIRPORT*

The resort is about 40 kilometers from Dubai International Airport and 28 kilometers from Sharjah Airport. To arrange for a limousine or taxi, please contact the Concierge. We suggest that you leave in good time to avoid traffic congestion and to complete your check-in formalities at the airport in time.

### *ATM*

A Cash point machine accepting major international cards is available in the lobby area. Please contact the Reception for any assistance. Only the following cards are accepted:

- VISA International Debit, credit, Prepaid
- On-US Ajman Bank issued MasterCard – Debit, Credit
- On-US Ajman Bank issued VISA – Credit
- On-US Ajman Bank issued VISA – Multicurrency prepaid card
- UAE Switch registered BIN card
- GCC Net registered BIN cards

### *BABY COT*

Complimentary baby cots are available. Should you wish to have one placed in your room, please contact Housekeeping.



## *Guest Services and Facilities*

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### *BAGGAGE SERVICE*

Should you wish your luggage to be collected or stored, please contact the Concierge.

### *BUTLER SERVICE ON REQUEST*

All our villas and Kohinoor suites offer 24 hour butler service in order to personalize your experience, coordinate or attend to any of your requests, please call in room dining from your telephone.

### *CALL AND MESSAGE FORWARDING*

If you are leaving your room and are expecting an important call or message, please inform the operator as to where you can be located. The call or message will be forwarded to you at that location.

### *CASHIER*

Located at the Reception counter in the lobby and can assist with major foreign currency exchange and account settlement.

### *CENTRAL RESERVATIONS SYSTEM*

For reservations at other Oberoi Hotels, please call our central reservation office on the toll free number 800 065 0551, operational 24 hours.

### *CHECKOUT TIME*

Checkout is 12 noon. Should you desire a late checkout, please contact the Reception.

### *CHEQUES*

Exchange service for Travelers' Cheques is available at the Reception counter. Personal cheques are not accepted at the resort.

### *CIGARETTES & CIGARS*

Cigarettes and cigars are available at our Restaurants and Bars. Smoking is permitted only in designated areas.

### *CLEAN MY ROOM CARD*

Should you wish for your room to be serviced, please place the card outside on your doorknob or call the Housekeeping.

## *Guest Services and Facilities*

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### *COFFEE AND TEA MAKER FACILITY*

Your in room, in-suite and in-villas provide you with tea and coffee making facilities. Should you like additional supplies or further assistance, please contact the Housekeeping. The kettle to be used to boil water only.

### *CONCIERGE*

Our dedicated Concierge team is ready to assist with restaurant reservations, tours, car transfers, sightseeing excursions or any other requests you may have during your stay. Please contact the Concierge for further assistance.

### *CONFERENCE AND BANQUETING FACILITIES*

Please contact our Sales team for banqueting enquiries and arranging conference rooms with extensive audio/video equipment, for up to 220 guests.

### *CONSULATES, EMBASSIES AND DIPLOMAT OFFICES*

For addresses, telephone numbers or any other information on embassies and consulates, please contact the Concierge.

### *COURIER SERVICES*

For delivery of letters and parcels to domestic and international destinations, please contact the Concierge.

### *CREDIT CARDS*

American Express, Japanese Credit Bureau (JCB), Union Pay, MasterCard and Visa are accepted at the resort.

### *CURRENCY EXCHANGE*

Foreign currency may be legally exchanged only through establishments licensed by the government, such as banks or the Reception at the resort.

### *DIGI VALET*

All our Private Villas are equipped with Digi Valet, an automated system to operate all room controls such as lights, curtains, sound systems, television controls, Movies on Demand, newspapers and viewing the menu of In Room Dining and Spa.

### *DOCTOR*

The nearest hospital is Sheikh Khalifa Hospital which is a 15 minute drive from the hotel. General Practitioner is available on call. The charges are AED 500 per visit.

## *Guest Services and Facilities*

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### *DRESS CODE*

Guests are advised to be dressed modestly around the resort. Casual resort wear is acceptable during lunch in both our restaurants. The dress code for dinner is smart casual, we respectfully request to refrain from wearing beachwear sportswear and flip flops.

### *EMERGENCY*

In the unlikely event of a fire or an emergency situation, please dial 0. A fully trained in-house emergency team will respond at once and will guide you to the nearest assembly point.

### *FACSIMILE*

The resort facsimile number is +971 6 504 4999. To send a facsimile, please contact the Concierge.

### *FOOD DELIVERIES*

Food and beverage deliveries from outside the premises are not permitted in the resort.

### *GOLF*

To book your Golf experience, please contact the Concierge.

### *GRATUITIES*

The resort does not levy a gratuity. Should you wish to leave gratuities for the staff, please place the gratuities in a sealed envelope and leave the envelope at the Reception. We do not encourage gratuities to individual members of the staff. If any staff member(s) have given you exceptional service, please mention their name(s) in the guest comment card.

### *HOUSEKEEPING*

Housekeeping service is offered twice a day, once between 08:00 and 16:00 and Turn down service between 18:00 and 21:00. Should you prefer us to service the room at specific times during your stay, we will be delighted to assist.

### *HAIRDRYER*

A hairdryer is available in every room and is located in your washroom drawer. Please contact the housekeeping for any assistance.

### *IN-ROOM DINING*

With an extensive menu, the in-room dining service at The Oberoi Beach Resort, Al Zorah offers a wide selection of gourmet dining options. This service is available 24 hours a day and special requests can also be accommodated.

## *Guest Services and Facilities*

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### *INTERNET SERVICE*

Complimentary wireless access is available by logging in with registered room number and last name.

### *IRON AND IRONING BOARD*

Upon request, the Housekeeping team will be happy to deliver an iron and ironing board to your room.

### *LAUNDRY SERVICES*

Full laundry and ironing services are available at the resort. Express service is available at a surcharge. Please refer to the laundry price list in wardrobe drawer or contact the Housekeeping for assistance.

### *LOST AND FOUND ITEMS*

Please contact the Housekeeping for any articles you may have left behind in the room on departure or in any other area of the resort.

### *LOST LUGGAGE*

In the event of your luggage being lost by the airline, our Housekeeping team will be happy to provide you with basic toiletries and other amenities, with our complements. Our Concierge team will also assist you in maintaining contact with the airline and ensuring that you are kept updated with the latest developments regarding the location of your luggage.

### *LUGGAGE STORAGE*

For assistance with storage of luggage, parcels or other articles, please contact the Concierge.

### *MAIL*

All mail received in your name will be delivered to your room. If you need to send any mail, please contact the Concierge for stamps and other postal requirements.

### *MEETING ROOM*

Please contact us to reserve private meeting rooms.

### *MESSAGES*

Should your message light on the in-suite telephone blink, please access your Voice Mail on Line 1 and follow the voice prompt. Please contact the operator for any further assistance

## *Guest Services and Facilities*

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### *MINIBAR*

Each guest room, suite and villa is equipped with a mini bar that is fully stocked with an assortment of beverages and snacks on a chargeable basis. Please advise the Reception of any consumption on the day of your departure to facilitate the checkout.

### *MOSQUE*

A prayer room is located on a ground floor near the Business Center. For your convenience, Qibla signs are also placed on the ceiling of every room. The Holy Quran and prayer mats are available upon request. Please contact the Concierge for local prayer timings and directions to the closest mosque.

### *NEWSPAPERS*

In an effort to protect the environment, we have subscribed to an all-you-can-read digital newsstand. You may download the application titled "PressReader" onto your mobile device. The application will work while you are connected to The Oberoi WiFi network for the duration of your stay.

### *PACKED MEALS*

For a packed meal or a picnic basket, please contact our In-Room Dining.

### *PETS*

Pets are not permitted in the resort.

### *PHOTOGRAPH PRINTING*

For printing photographs from cameras or any other memory storage device, please contact the Concierge.

### *PHYSICALLY CHALLENGED*

Specially designed rooms for differently abled guests are available. For more information, please contact the Reception.

### *POSTAGE / STAMPS*

The Concierge will be pleased to assist you with the mailing of all your outgoing letters and postcards

### *PRIVACY*

Should you wish not to be disturbed, please place the 'Do Not Disturb' sign outside on your doorknob and call the operator to screen any phone calls.

## *Guest Services and Facilities*

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### *RESTAURANTS AND BARS*

The Oberoi Al Zorah promises to delight even the most discerning traveler at its signature dining venues, while its casual dining and lifestyle venues offer the ideal retreat to unwind or socialize. Please contact Restaurant Reservation for making reservations on your behalf. Guests are advised to be dressed modestly around the resort. Casual resort wear is acceptable during lunch in both our restaurants. The dress code for dinner is smart casual, we respectfully request to refrain from wearing beachwear sportswear and flip flops.

### *ROOM KEY CARD*

Please close the door while leaving the room and keep the room key with you until checkout. Please return the key to Reception on checkout. In case you misplace your key, please contact the Reception immediately.

### *ROOM-TO-ROOM CALLS*

For intra-room calls, please dial 2 and then the room number. To ensure guest privacy, please use the “Do Not Disturb” feature on the phone, or call Operator for assistance.

### *SAFE DEPOSIT BOX*

A safety deposit box has been provided in your walk-in wardrobe to store your valuables. We strongly recommend that you make use of this facility. All items deposited by you in the room safe are placed there at your own risk and the resort shall not have any liability for any loss or damage. Large items may be stored, without charge, in one of the safety deposit boxes located at the Front Desk.

### *SHOPPING MALLS*

The Ajman City Center Mall is in close proximity to the resort at a 20 minute drive. Dubai Mall, the world’s largest shopping mall and Mall of the Emirates are also easily accessible via a 45 minute drive.

### *SIGHTSEEING AND TOURS*

Please contact the Concierge for information on, or to arrange sightseeing tours.

### *SMOKING ROOMS AND SUITES*

All our rooms, suites and villas are non-smoking indoors. We have placed ashtrays in your balcony / terrace should you wish to smoke.

## *Guest Services and Facilities*

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### *SPA AND BOUTIQUE*

Choose from an array of soothing massages, signature facials and body treatments as well as foot reflex massage. Our luxurious treatments provide a harmonious sensory experience. The Spa also houses a small boutique where you can buy beach-wear and souvenirs from the region. The Oberoi Spa and the Boutique are open from 10:00 to 20:00.

### *SWIMMING IN POOL / SEA*

The temperature-controlled swimming pool is maintained between 30-31 degrees and is situated on the Ground floor, exclusively for resident guests. For swimming in the sea, a swim-zone at the beach has been created for your safety, and is marked with buoys. Please be warned that tidal movements can bring in marine life that may be harmful.

### *TAXIS*

To reserve a local taxi, please contact the Concierge desk. A lead time of 30 minutes is required for the taxi to arrive.

### *TELEPHONE SERVICE*

Local, domestic and international telephone calls can be made directly from the telephone in the room or through the Operator.

### *TRAVEL ARRANGEMENTS*

For airline bookings and sightseeing tours, please contact the Concierge.

### *UMBRELLAS*

In the rare event of inclement weather, umbrellas will be placed at the exit to outdoor areas and can be used within the resort.

### *VISITORS*

Visitors are permitted to meet our resident guests in the restaurant. Prior reservations are required for all walk in guests.

### *WAKE-UP CALLS*

To reserve a wake-up call, please call the Operator.

### *WATER SPORTS*

The resort's Water Sports Centre features motorized and non-motorized sports which include jet-skiing, banana boat ride, stand up paddle, kayaking amongst much more. Activities can be booked through the Water Sports Center on the beach or through the Concierge.

### *WHEELCHAIR*

Please call the Concierge for assistance with Wheelchair needs.

## *Guest Services and Facilities*

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### *SAFETY DISCLAIMER*

A swim-zone has been created at the beach for your safety, and is marked with buoys. However, tidal movements can bring in marine life that may be harmful.

Certain water-sport activities like snorkeling, wind surfing, etc are inherently dangerous and will require a certain amount of skill and expertise. Guests are advised to make use of the services of qualified instructors / guards for such sports, provided either by the resort or who operate in partnership with the resort.

In any event, it must be clearly understood by guests that all such activities are undertaken completely at the risk of the guest. The resort accepts no responsibility for any loss or injury suffered by any guest who participates in any such activity.



## *Food and Beverage*

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### *Vinesse Restaurant*

VINESSE

Seemingly afloat on the waterbody that surrounds it, the main restaurant occupies a spectacular, ultra contemporary indoor and al fresco glass island. From the restaurant's elevated position, guests can enjoy uninterrupted ocean views, unmatched by other hotels in Ajman, while savoring the finest, authentic international cuisine, hand crafted by our master chefs in their unique glass show kitchen.

Breakfast: 07:00 – 10:30  
Lunch and Light Meals: 12:00 – 18:30  
Dinner : 19:00 – 23:00

#### Breakfast Moods

Our gourmet al a carte breakfast offers a lavish variety of International delicacies. Pick a time according to your mood and start your day in the most serene setting of Vinesse:

A Serene Setting: 07:00 – 08:00  
An Easy Morning: 08:00 – 09:00  
A Lively Scene: 09:00 – 09:45  
A Buzzing Ambience: 09:45 – 10:30

### *Vinesse Bar*

The Vinesse Bar has an aura of the pre-prohibition golden age of cocktails. The menu includes classic cocktails, international fine wines and premium spirits. The bar also has a wide range of single malts and Cuban cigars.

Open: 12:00 – 23:45

### *Aquario Restaurant*

AQUARIO

Our Mediterranean inspired signature restaurant by the beach is a labyrinth of natural wooden decks, shaded by a pergola during the day and demure by candlelight in the evenings. Guests can experience a variety of dishes from a selection of signature appetizers and authentic pastas. The menu includes fish, poultry, meat dishes, selection of fresh “Catch of the day” and grand crus from the sea to round out the extensive offerings.

Lunch: 12:30 – 15:00  
Dinner : 19:00 – 22:45

**Aquario Restaurant is closed from Monday, May 29, 2023 until Wednesday, Oct 04, 2023**

## *Food and Beverage*

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### *Aquario Bar*

The Aquario bar is an elegant, relaxed space where guests can enjoy expertly crafted eclectic cocktails, with an offering of fine gins, craft spirits and delectable snacks.

Open: 12:00 – 23:45

**Aquario Bar is closed from Monday, May 29, 2023 until Wednesday, Oct 04, 2023**

### *The Library*

Located next to the lobby, the Library is especially tailored to escape into a peaceful and relaxed area. Guests may use the library as a quiet reading room or host a meeting over some coffee and savories.

Open: 11:00 – 20:00

### *The Poolside Lounge*

Healthy bites with a twist of savory and sweet indulgences along with fresh fruit juices and smoothies from our health bar.

Open: 09:00 – Sunset

### *Beach Bar*

The Beach Bar serves an array of healthy smoothies, fresh fruit juices, delectable dishes perfect for the beach.

Open: 09:00 – Sunset

## *Spa and Activities*

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### *Spa*

Inspired by the pristine beauty of its iconic location on the Oberoi Beach Resort, Al Zorah, The Oberoi Spa offers a selection of holistic healing practices, modern rejuvenation and well-being techniques, which relieve the mind, body and spirit. Therapists well-versed in the art of massage guide you through elevating experiences that result in reduced stress, skin revitalization and relaxation. Choose from an array of internationally influenced therapies to restore the vital energy of the body. Or select one of our carefully designed beauty therapies that impart nourishment and radiance. Whatever your preference, an afternoon at the Oberoi Spa will leave you refreshed, renewed and re-energized.

### *Massage therapies*

From tension relief to deep relaxation, a skillfully delivered massage is excellent for your overall health and well-being. The Oberoi spa offers the most effective Eastern and Western spa treatments that soothe the senses, restore vitality and revive the spirit.

### *Oberoi Signature*

Enjoy sheer renewal with our carefully designed holistic massage. The Oberoi Signature treatment includes long, rhythmic strokes that release the body and mind from deeply held tensions. The experience concludes with our signature dhara, a warm, aromatic blend especially concocted to stimulate the third eye, relieve insomnia, and deliver a profoundly calming effect.

Duration: 90 minutes

### *Himalayan Singing Bowls*

Long, stimulating massage strokes help remove blockages in the body's energy points while a Himalayan singing bowl creates a sound bath experience of sonic vibrations that promote a deeply meditative, relaxed state.

Duration: 90 minutes

### *Silhouette Body Treatments*

Our Shape Reducer, Body Sculptor, Anti-Cellulite and Firming therapies are specifically aimed to stimulate the cell processes in order to obtain a beautiful slender figure, and smooth nourished skin. If firming, smoothing and toning are your desire then our Body Silhouette treatments are the perfect experience.

Duration: 90 minutes

## *Spa and Activities*

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### *Foot Reflex Massage*

Reflexology is based on the principle, of our body organs and system being mapped onto specific corresponding points on our feet and by applying appropriate pressure on these points we stimulate the energy flow to the organs and thus restore balance and promote well-being.

Duration: 60 minutes

### *Jet Lag Recovery*

This rebalancing journey combines a back massage using specially blended oils, a foot treatment, a face mask and a head massage to release tension, revive circulation and reset your internal clock.

Duration: 90 minutes

### *Alqvimia Rituals*

At Alqvimia we believe that the balance between mind, body and soul is essential to beauty and natural health care. Our expert will be happy to advise you on which treatment and product is best for you, by using our Alqvimia Method. This unique method helps to read and rebalance your current energy levels.

*Peace and Serenity - Duration: 150 minutes*

*Queen of Egypt - Duration: 150 minutes*

*Garden of Desire Sensuality - Duration: 120 minutes*

*Garden of Desire Seductive Man - Duration: 120 minutes*

*Essentially Beautiful Facial- Duration: 60 minutes*

*Eternal Youth Facial- Duration: 90 minutes*

Please consult the Oberoi Spa menu for the full selection of treatments and prices.

## *Spa and Activities*

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### *Yoga*

Yoga is the ancient practice of combining physical body movements and stretches along with breath. It is designed to create and maintain wellbeing of the body and the mind. Our yoga pavilion is open 24 hours.

### *Choice of treatment*

Our Spa therapists will assist you in selecting the best treatment options to suit your needs and preferences.

### *Booking your treatment*

Advance reservation is recommended to ensure your preferred time and service are available. All our staff are strictly professional and trained to drape sheets discreetly over any areas of the body to protect your privacy.

### *Health Condition*

Kindly advise us of any health conditions, allergies or injuries which could affect your spa experience. If you are pregnant, we will guide you in selecting treatments that are most suitable for you during this special time.

### *How to Spa*

In order to begin your relaxation process please arrive at the Spa 10 minutes prior to your treatment start time. Once you have completed your consent card you can begin to unwind as your therapist guides you to your own private treatment sanctuary. Please be aware that late arrivals may result in a reduction of treatment time so as not to inconvenience the next guest.

### *What to wear*

At the Spa, you will be provided with your own private treatment room to change into our robe and slippers. If you plan to use the fitness facilities or join our yoga classes, please wear appropriate workout attire. Athletic shoes are required in the Fitness Centre.

### *Spa Etiquette*

Please respect the quiet and privacy of other spa guests by speaking in a soft voice. Please do not use mobile phones within the Spa and Fitness Centre. All cancellations must be received at least four hours in advance of the scheduled appointment or a 100% cancellation fee applies. Children below the age of 16 years are not permitted in the Spa and Fitness Centre.

## *Spa and Activities*

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### *Oberoi Kids Club*

Busy little VIPs! Because a holiday is for everyone in the family, take the afternoon off for a little 'me' time and indulge in something special while your children are being entertained outdoors and indoors; playing and keeping fit, taking up a new hobby and making new friends.

Accessible to children aged 4 – 10 years from 10:30 to 19:00

Location: Next to the main pool

### *Note*

Guests aged 16 years and over are welcome to enjoy our selection of Spa treatments. Those aged 16 years and over may experience our range of treatments if accompanied by guardians after consulting at the spa.

Swimming Pool : 07:00 – Sunset

Beach : 09:00 – Sunset

Spa Reception : 10:00 – 20:00

Fitness Centre : 24 hours

*Please contact our Spa for further information and assistance with bookings.*

## *Guest Safety and Security*

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At The Oberoi Beach Resort, Al Zorah, your safety comes first, and we have taken every precaution to ensure you are safe at all times.

### *SAFETY*

The few minutes it takes to read this information could prove a life saver in the event of an emergency. Since one should always be alert for the unexpected, we request you to be diligent and note fire exits as illustrated on the back of the room door and emergency procedures as mentioned below:

The fire exits on the floor are clearly marked. Should there be heavy smoke, you may have difficulty in locating these exits. Please take time to observe the following points:

- Count the number of doorways between the room door and the two emergency exits.
- Check the location of the fire extinguishers/hoses and alarms in the corridor of the floor.
- Understand the air-conditioning 'ON' and 'OFF' control in your room.

### *IN CASE OF A FIRE*

- Activate the nearest fire alarm.
- Dial 0 for the resort operator.
- Leave the building using the fire exit staircase.
- Do not use the elevators.
- Close door(s) against the fire if unable to leave the room.

### *WHILE EVACUATING UPON HEARING THE FIRE ALARM*

- Feel the door and handle with the palm of your hand. If the door or handle is hot or abnormally warm, do not open it. If the door is not hot, open it carefully, but be ready to close it immediately if necessary.
- If there is smoke in the corridor, stay as low as possible and use a wet towel to cover your nose for breathing. Crawl on your hands and knees if necessary.
- Proceed to the nearest emergency fire exit. Always stay calm.
- If it gets hot as you go down, do not proceed.
- If your exit is blocked or fire is on the lower floors, go back to the room or to the roof and wait for help to come.
- Never attempt to use the elevator in case of fire.
- Always stay low to the ground if there is any smoke present.

## *Guest Safety and Security*

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### *WHEN YOU ARE LOCKED-IN AND AWAIT RESCUE*

- Turn off the air conditioning.
- Fill bathtub with water (as a water reserve only).
- Phone in your room number to the resort telephone operator. Stuff wet towels and sheets around door seals and air vents. Use the wastebasket to bail water from the bathtub if smoke seeps in.
- Remove drapes from the window.
- If smoke still enters your room, make a tent over your head with a wet blanket.
- As a last resort, if the air becomes too smoke-laden, it may be necessary to open your window slightly. If the windows do not open, break it with a chair or drawer.
- Do not open or break a window if smoke or flames are rising outside from a lower floor.

### *IF A FIRE STARTS IN YOUR ROOM*

- Evacuate your room immediately. Turn off the air conditioning.
- Close the door securely behind you.
- Activate a fire alarm. Call the resort telephone operator on the nearest phone and walk to safety via the emergency exit.
- Do not use the elevators.

### *PREVENTION IS BETTER THAN CURE*

- Please do not use cooking appliances in your room.
- Do not smoke close to flammable object such as drapes and upholstery, and always stub out the cigarette before discarding it.
- Turn off switches and appliances not in use before you leave the room or retire for the night.
- Do not dry wet clothes over lampshades.
- Candles are not allowed for use in the rooms.

### *EMERGENCY EXITS*

In case of fire or any other emergency, you will find a floor plan on your door detailing the emergency exits nearest to your room. Please look out for all exits that are clearly marked with the illuminated signage.

### *CASH AND VALUABLES*

We advise you to keep your cash and valuables in the safe provided in your room. Whilst we have adequate security staff, we cannot guarantee the security of or accept responsibility for cash and valuable items missing from your room. We also offer safety deposit boxes available at the Reception.



## *Oberoi Hotels and Resorts*

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### *Oberoi Hotels and Resorts*

The Oberoi Group operates 36 hotels, Nile Cruisers and a Motor Vessel in the backwaters of Kerala. The Group has presence in six countries under the luxury 'Oberoi' and five-star 'Trident' brand. The Group is also engaged in flight catering, airport restaurants, travel and tour services, car rentals, project management and corporate air charters.

Our story wrote its early chapters in 1934 in Shimla where Rai Bahadur M.S. Oberoi pioneered the idea of luxury hospitality in India by opening his first hotel. The lessons self-taught, the inevitable mistakes made, the wisdom gained, the prestigious awards won. All have formed the compass for successive generations of Oberois.

To this day, we still practice the most simple and uncommon of operational philosophies that began with Rai Bahadur M.S. Oberoi himself and now echoed by his son and current chairman Mr. P.R. S. Oberoi: The guest is everything.

Our joy comes from ensuring each is seen and valued as a person, a friend, a family member who has come to stay. It's present in every gesture through words spoken or unspoken, in ways that are obvious and in ways that are quietly respectful of one's time and privacy.

You will be hard pressed to find properties as beautiful as ours or restaurants, guest rooms and facilities that are as exceptional. But these are not what give Oberoi Hotels and Resorts its incomparable reputation.

What our guests speak about most is that singular experience of being truly seen, heard and understood. Something no other hotel or resort can emulate. The astonishing effect one feels from an act, a gesture, a word; that is Heart. Felt.

The Oberoi Group's commitment to excellence, attention to detail and personalized service has ensured a loyal list of guests and accolades in the worldwide hospitality industry.

Recognizing the importance of quality training in hospitality management, The Oberoi Group established The Oberoi Centre of Learning and Development in New Delhi in 1966. Today, this institution is considered amongst the best in Asia with approximately 100 students graduating each year.

The Oberoi Group is committed to employing the best environmental and ecological practices in technology, equipment and operational processes. The Group also supports philanthropic activities and is a keen contributor to the conservation of nature and cultural heritage.

## *Oberoi Hotels and Resorts*

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### *Awards*

The Oberoi Beach Resort, Al Zorah has been voted Best Business Hotel in Sharjah & Northern Emirates in 2019 by Business Traveller Award.

The Oberoi Beach Resort, Al Zorah has been voted Ajman's Leading Luxury Resort in 2019 World Travel Awards.

The Oberoi Beach Resort, Al Zorah has been voted 2019 Best Luxury Resort Spa - Middle East & North Africa by World Luxury Spa.

Oberoi Hotels & Resorts has been voted Best Hotel Group in 2018 Telegraph Travel Awards 2018 UK.

The Oberoi Beach Resort, Al Zorah has been voted World's Leading Resort Design in 2018 World Travel Awards.

The Oberoi Beach Resort, Al Zorah has been voted Ajman's Leading Luxury Resort in 2018 World Travel Awards.

The Oberoi Beach Resort, Al Zorah has been voted Middle East's Leading Luxury Villa in 2018 World Travel Awards.

Oberoi Hotels & Resorts has been voted Asia's Leading Luxury Hotel Brand in the 2017 World Travel Awards.

Oberoi Hotels & Resorts has been voted World's Best Hotel Brand for the second consecutive year by the readers' of Travel + Leisure in 2016 World's Best Awards.

Oberoi Hotels & Resorts has been voted World's Leading Luxury Hotel Brand in the 2016 World Travel Awards.

Oberoi Hotels & Resorts has been awarded the World's Highest-Rated Luxury Hotel Brand by ReviewPro's 2014 Top Luxury Hotel & Brand Report.

## *Oberoi Hotels Worldwide*

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### **Egypt**

The Oberoi Zahra, Luxury Nile Cruiser  
The Oberoi Philae, Luxury Nile Cruiser  
The Oberoi Beach Resort, Sahl Hasheesh

### **India**

The Oberoi Amarvilas, Agra  
The Oberoi, Bengaluru  
The Oberoi Cecil, Shimla  
The Oberoi Grand, Kolkata  
The Oberoi, Gurgaon  
The Oberoi, Mumbai  
The Oberoi, New Delhi  
The Oberoi Rajvilas, Jaipur  
The Oberoi Sukhvilas Spa Resort, New Chandigarh  
The Oberoi Udaivilas, Udaipur  
The Oberoi Vanyavilas Wildlife Resort, Ranthambhore  
Wildflower Hall, Shimla in the Himalayas  
The Oberoi Vrinda, Luxury Kerala Cruiser

### **Indonesia**

The Oberoi Beach Resort, Bali  
The Oberoi Beach Resort, Lombok

### **Mauritius**

The Oberoi Beach Resort, Mauritius

### **Morocco**

The Oberoi, Marrakech

### **Saudi Arabia**

The Oberoi, Madina

### **United Arab Emirates**

The Oberoi Beach Resort, Al Zorah

Please contact Front Desk, who will be delighted to make your reservations at any of the Oberoi Hotels & Resorts.

## *World Reservation Offices*

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### India Toll Free Reservations:

For Oberoi Hotels & Resorts: 1 800 11 2030

For Trident Hotels: 1 800 11 2122

Email Reservations: [reservations@oberoigroup.com](mailto:reservations@oberoigroup.com)

Online Reservations: [www.oberoihotels.com](http://www.oberoihotels.com)

### International Sales Offices

#### UNITED KINGDOM

Phone: +44 20 7222 0606

Facsimile: +44 20 7222 9696

#### UNITED STATES OF AMERICA

Phone: +1 212 223 8800

Facsimile: + 212 223 8500

### Sales & Reservation Offices, India

#### AHMEDABAD

Phone: +91 79 2642 3679

Facsimile: +91 79 2646 2619

#### BANGALORE

Phone: +91 80 2558 5858

Facsimile: +91 80 2558 5960

#### CHENNAI

Phone: +91 44 2234 4747

Facsimile: +91 44 2234 4555

#### HYDERABAD

Phone: +91 40 6631 3800

Facsimile: +91 40 2789 3844

## *World Reservation Offices*

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### KOLKATA

Phone: +91 33 2249 2323

Facsimile: +91 33 2249 3235

### MUMBAI

Phone: +91 22 6632 5757

Facsimile: +91 22 6632 4142

### NEW DELHI

Phone: +91 11 2436 3030

Facsimile: +91 11 2436 0484

### PUNE

Phone: +91 20 2553 9079

Facsimile: +91 20 2553 0874

### International Toll Free Reservations

#### ASIA/PACIFIC

Australia: +1 800 55 4176

Hong Kong: +800 96 2595

Indonesia: +1 803 016 1830

Japan: +531 65 00 03

Malaysia: +1 800 80 1081

New Zealand: 0800 444 904

North China: 10 800 714 2101

South China: 10 800 1234 0101

Singapore: +1 800 1234 0101

Thailand: +1 800 1234 0101

## *World Reservation Offices*

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### EUROPE

For the following countries: Austria, Belgium, Denmark, France, Finland, Germany, Ireland, Luxembourg, Netherlands, Norway, Spain, Sweden, Switzerland and United Kingdom: 00 800 1234 0101

Italy: 800 877 067

### MIDDLE EAST

Bahrain: 800 06 930

UAE: 800 018 0600

Saudi Arabia: 800 814 0063

### NORTH AMERICA

USA: 1 800 562 3764

Canada: 1 866 377 5241

Mexico: 1 800 062 2943

### SOUTH AMERICA

Brazil: 800 8914 823

Argentina: 800 1234 0202

For all other countries you may contact us at +91 11 2389 0606

For reservations though the GDS's, use code "OB"