











## Sustainability Fact Sheet

 <p>Staff involvement</p>	<ul style="list-style-type: none"> <li>The housekeeping service implemented procedures regarding change of towels and bed linen.</li> </ul>
 <p>Environmental management</p>	<ul style="list-style-type: none"> <li>All documentation concerning the Green Key is kept and maintained in a binder ready for inspection.</li> <li>The Hotel establishes active collaboration with relevant local stakeholders (<i>Dar Tifl</i>) and local ONGs (<i>Malaika Center, Jarjeer Refuge, Trail Maroc</i>)</li> </ul>
 <p>Guest information</p>	<ul style="list-style-type: none"> <li>The Hotel keep the guests informed and involved in its environmental work and encourage guests to participate in environmental initiatives.</li> </ul>
 <p>Water</p>	<ul style="list-style-type: none"> <li>The total water consumption is regularly registered once a month.</li> <li>Newly purchased toilets have a 3/6 liters dual flush.</li> <li>The staff have a system in place to regularly check for dripping taps and leaky toilets as well as leaky swimming pools.</li> <li>Water flow in at least 75% of the taps does not exceed 8 liters per minute.</li> <li>Newly purchased dishwashers and laundry machines are not conventional domestic appliances.</li> <li>Irrigation of the gardens across 26 acres of property is done by recycling of water through a water treatment system.</li> <li>A grease trap is installed.</li> </ul>
 <p>Energy</p>	<ul style="list-style-type: none"> <li>Energy use is registered once a month.</li> <li>Auto sensor lighting is used in heart-of-house areas to reduce electricity consumption.</li> <li>The lighting system utilizes certified low energy LED bulbs as an effort to minimize electricity consumption.</li> </ul>

	<ul style="list-style-type: none"> <li>• Heating, ventilation, and air-conditioning control systems is in place.</li> <li>• At least 75% of all light bulbs are energy efficient and at least 50% of all light bulbs are LED bulbs.</li> <li>• The heating, ventilation and air-conditioning system is checked at least once a year and maintained, if necessary, in order to be energy efficient at all times.</li> <li>• Freezing equipment is regularly defrosted.</li> <li>• Newly purchased mini bars do not have an energy consumption exceeding 1 kWh/day.</li> <li>• The establishment has set a standard temperature for cooling and heating in rooms.</li> <li>• Newly purchased electronic devices in guest rooms are energy efficient.</li> <li>• Outside lighting is minimized and/or has automatic turn off sensors installed.</li> <li>• Guest rooms have energy saving switches.</li> <li>• All Hotel windows are double-glazed.</li> <li>• The property features electric car charging stations.</li> </ul>
 Washing & Cleaning	<ul style="list-style-type: none"> <li>• Information available in the rooms informing guests about the routine regarding the change of sheets and the change of towels.</li> <li>• At least 75% of the chemical cleaning products for daily use have a recognized eco-label.</li> <li>• Disinfection substances are only used when necessary and in correspondence with the legislation on hygiene.</li> </ul>
 Food & Beverage	<ul style="list-style-type: none"> <li>• A vegetarian/vegan alternative menu is offered in the restaurant.</li> <li>• The ingredients grown in our own vegetable garden are used in the kitchens for our guests.</li> <li>• The property produces its own olive oil from the 1500 olive trees on site. In addition, our kitchens make use of the various herbs and fruits grown on site in our kitchens for both guests and staff.</li> <li>• At least the 80% of food is sourced within 50 km from the property location.</li> </ul>

<div data-bbox="219 772 337 892" data-label="Image"> </div> <div data-bbox="245 909 306 934" data-label="Text"> <p>Waste</p> </div>	<ul style="list-style-type: none"> <li>• Newly purchased pumps and refrigeration plants do not use CFC or HCFC refrigerants. All equipment complies with national legislation on phasing out refrigerants.</li> <li>• Single-use tableware products related to food/beverage is not used.</li> <li>• The property minimizes the use of single use plastics through the use of wooden and biodegradable PLA straws, eliminating the use of plastic packaging for food and the use of glass as opposed to plastic in most areas of the hotels.</li> <li>• The property has transitioned to aluminum dispensers in the bathrooms to eliminate the use of single-use plastics. A local brand was chosen called Botanika in our efforts to support the local economy (replacing a French brand that was previously used).</li> <li>• Waste from the hotel is separated by category whereby carton, glass and oil undergo the recycling process with external companies.</li> <li>• Certain food waste and plant waste from gardens and is used as fodder for animals neighboring village farms.</li> </ul> <p><b>Accommodations</b></p> <ul style="list-style-type: none"> <li>• Each bathroom has a waste bin.</li> </ul> <p><b>Oberoi Spa</b></p> <ul style="list-style-type: none"> <li>• Plastic Free</li> <li>• No disposable plastic dispenser</li> <li>• Sheets and bathrobes used for treatments are 100% cotton</li> <li>• Wellness programs customized to guests' specific needs</li> <li>• Herbal therapies</li> </ul> <p><b>Meeting facilities</b></p> <ul style="list-style-type: none"> <li>• Plastic free.</li> </ul>
<div data-bbox="219 1570 337 1690" data-label="Image"> </div> <div data-bbox="212 1703 342 1728" data-label="Text"> <p>Administration</p> </div>	<ul style="list-style-type: none"> <li>• A minimum of 75% of the purchases of printing paper, envelopes and printed material produced or ordered by the establishment is eco-labelled or produced by a company with an environmental management system.</li> <li>• Supplier: Inacopia (Forest Stewardship Council™ certified).</li> <li>• The establishment takes initiatives to reduce the use of paper at the front desk, in offices, and in guest/meeting rooms.</li> </ul>

 Indoor Environment	<ul style="list-style-type: none"> <li>• The restaurant and all public areas are non-smoking or have areas designated for smoking</li> <li>• Rooms are non-smoking.</li> <li>• The establishment introduced bulk amenities in the rooms (Botanika) and removed all the plastic single-use bottles.</li> </ul>
 Green Areas	<ul style="list-style-type: none"> <li>• The gardens on property do not use pesticides and chemical based fertilizers, only organic or natural equivalent are in use.</li> <li>• Flower and garden watering procedures are in place to save water.</li> <li>• The establishment is taking initiatives to protect and support the local biodiversity on the premises of the establishment.</li> </ul>
 Green Activities	<ul style="list-style-type: none"> <li>• Information about nearby parks, landscape and nature conservation areas is available to the guests.</li> <li>• A complimentary shuttle bus service is provided by the property.</li> <li>• The establishment provides information about the nearest place to rent or borrow bicycles.</li> <li>• Wildlife conservation and responsible interaction with animals.</li> <li>• 2 rescued donkeys from Jarjeer Refuge (local ONG) now happily living in the hotel premises. It's possible to feed them with carrots provided by our restaurant staff and gently interact with them. Sugar and Brownie are looked after from our staff, they now have their own paddock and enjoying a better and healthier life.</li> <li>• The hotel promotes a healthy life style for its staff and adheres to the "Hotels in shape" initiative (by Trail Maroc): Outdoor Sports Activities (Lalla Takerkoust Lake Feb. 2023, 2024, 2025 Editions).</li> <li>• The property provides guests with information regarding local ecosystems, heritage and culture, as well as visitor etiquette.</li> <li>• Guests are offered tours and activities organized by local guides and suppliers.</li> </ul>

 <p>Corporate Social Responsibility</p>	<ul style="list-style-type: none"><li>• The Hotel officially engaged with Green Key in a path towards sustainability on the 6<sup>th</sup> of March 2025.</li><li>• The establishment follows all relevant international, national, and local legislation, including the areas of environment, health, safety, and labor.</li><li>• The establishment forbids child labor.</li><li>• Plants and animals, as well as historical and archaeological artefacts, are not sold, traded, or displayed, except those which are permitted by law.</li><li>• The hotel provides internships and Apprenticeships for young adults affected by Down Syndrome (in association with Malaika ONG).</li></ul>
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